



## Level 2 Spa Apprentice – Elan Spa Academy

Following on from the success of the Spa Academy that was launched in 2018, Eden Hotel Collection are excited to be opening up applications for the September 2019-20 intake of Spa Apprentices.

This is a great role for someone aspiring for a long-term career in beauty therapy, who enjoys meeting new people and is looking for an alternative to a college apprenticeship.

### **What you'll be doing?**

Our Academy will provide the opportunity for you to work with us on a full-time basis and to 'earn while you learn', setting you up with the very best skills, qualifications and experience to begin your career in the industry. We have partnered with the International Beauty and Holistic Academy to create a bespoke Level 2 Beauty Therapy qualification, where instead of day release, you will attend 3 days of training per month across 12 months, with accommodation and travel costs covered.

Initially working on spa reception and spa attendant duties, you will meet and greet guests providing that all important first impression and ensuring that guests are fully equipped for their time in the spa including providing consultations, robes/slippers/towels and confirming treatment times.

The Elan Spa Academy is proud to be sponsored by ESPA, who will further develop your skills by providing additional product and treatment training during each stage of your apprenticeship journey.

### **What you'll need?**

To be successful, you will be passionate about working for a collection of spa's who pride ourselves on providing the wow factor for both guests and members, and is renowned for the highest standards of client care and therapy.

You will also be a real people person, have a caring attitude and an ability to put people at their ease.

You will be a great communicator as well as a good listener and be capable of building great relationships with colleagues. Excellent attention to detail, as well as impeccable grooming and presentation is key.

It goes without saying that a positive 'can do' attitude is essential, along with a good sense of humour, team spirit, as well as a real and evident passion for both the industry and for Elan Spas.

### **What to expect?**

Our Spa opening times are between 6:30am-9:30pm Monday-Friday, and 8am-8pm Saturday and Sunday. You will be working a minimum of 30 hours, across 5 days per week (inclusive of training days). Our spa's are busiest from Friday to Sunday, with weekends off awarded on a rotation basis.

### **What's in it for you?**

Benefits include:

- Pay rate of £6.15 (rising on completion)
- Expectation to continue to our L3 qualification the following year;
- Great prospects with a diverse Career Progression Pathway;
- Training to achieve a VTCT Level 2 in Beauty Therapy;
- Premium product house training throughout the year and a welcome pack;
- A dedicated mentor and regular reviews;
- 31 days annual leave entitlement, rising to 33 days with service;
- Discounted hotel stays including within the spa and food and beverage departments;

Our Elan Spa Academy has recently been shortlisted in the Emerging Talent category for the Caterer.com People Awards 2019. This is a great opportunity to join us on our journey with Elan Spas and Eden Hotel Collection.

All applicants must be eligible to live and work in the UK.

