



Unique in character | Individual in style

AA SMALL HOTEL GROUP OF THE YEAR
2014 - 2015

General Hospitality Apprenticeship

Following on from the success of the Spa Academy that was launched in 2018, Eden Hotel Collection are excited to be launching a General Hospitality Apprenticeship, with applications opening up for the September 2019-20 intake.

Are you looking for a career that offers endless opportunities in a varied and fast paced environment, where no two days are the same? Our General Hospitality Apprenticeship is our entry level apprenticeship, designed to provide apprentices with a basic understanding of hotel operations.

What you'll be doing?

The true foundation for those that wish to make a career in hospitality. We recognise that with such a varied mix of departments, it's difficult to know which way to move forward in your career and therefore this apprenticeship enables you to experience different departments in order to help closely match your own personal skills and qualities against a role most suitable for you.

This apprenticeship will provide the opportunity for you to work with us on a full-time basis and to 'earn while you learn', setting you up with the very best skills, qualifications and experience to begin your career in the industry. We have partnered with HIT Training to create a Level 2 Hospitality programme where instead of college day release, you will have a HIT trainer come out to the hotel to carry out training and assessments with you.

You will join us in initially mastering food & beverage duties and as your training continues, so will your experience, allowing you to move around departments, covering various areas such as reception and housekeeping duties, all whilst being supported by your dedicated HIT trainer.

What you'll need?

To be successful you will be passionate about working for a collection of hotels who pride ourselves on providing the wow factor for both guests and members, and is renowned for the highest standards of customer service.

You will be a great communicator as well as a good listener and be capable of building great relationships with colleagues.

It goes without saying that a positive 'can do' attitude is essential, along with a good sense of humour, team spirit, as well as a real and evident passion for the industry.

What to expect?

You'll work in a busy and hardworking team environment, where we'll expect you to be hungry to learn more. You will be working a minimum of 40 hours per week, across 5 days (inclusive of training days). Our hotels are busiest on Fri-Sunday, and so you should be prepared to work regular weekends.

What's in it for you?

Benefits include:

- Pay rate of £7.70 per hour
- Guaranteed full time employment at the end of your apprenticeship;
- Great prospects with a diverse Career Progression Pathway;
- Training to achieve a Level 2 Hospitality Apprenticeship;
- A dedicated mentor and regular reviews;
- 31 days annual leave entitlement, rising to 33 days with service;
- Discounted hotel stays including within the spa and food and beverage departments;

This is a great opportunity to join us on our journey with Elan Spas and Eden Hotel Collection.

All applicants must be eligible to live and work in the UK.

